# Sustainability at Amtrak: From Policy to Program

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## Building the Program

#### **Sustainability Program**

Projects and Initiatives

Program Branding

Stakeholder Engagement Communication Plan

Implementation Plan

Benchmarking Exercise

**External Commitments** 

Sustainability Policy



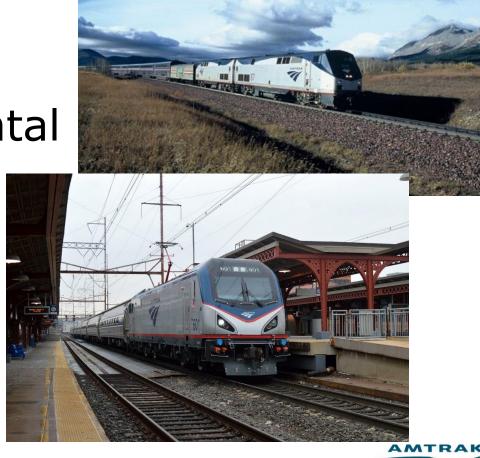
#### **External Commitments**

- Chicago Climate Exchange
- Climate Counts
- The Climate Registry
- APTA Sustainability Commitment
- International Union of Railways
- Carbon Disclosure Project



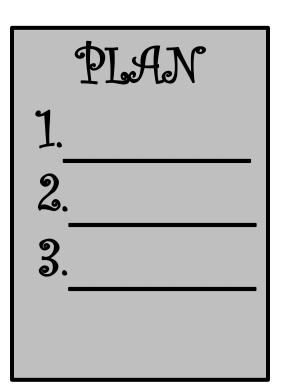
## **Amtrak Sustainability Policy**

- Definitions
  - Corporate
  - Environmental
  - Economic
  - Social
- Purposes
- Governance



#### Implementation Plan

- Living document that provides program structure
- Program goals
- Initial tasks
- Updated at least quarterly





#### Benchmarking Exercise

- Selected several rail and transit companies
- Conducted interviews with sustainability staff
- O Gathered information on:
  - Prioritization of tasks
  - Allocation of resources
  - Stakeholder Engagement
  - Lessons Learned



### Stakeholder Engagement

- Small group workshops with internal stakeholders
  - Familiarize departments and business lines with the concept of sustainability
  - Gather baseline data
- Social media
  - Amtrak blog, Facebook, Twitter



#### Understanding Our Business

- Understanding daily operations
- Serving internal and external customers
- Regulatory and operational constraints
- Barriers to success
- Tying into sustainability



## **Projects and Initiatives**

- Identifying and prioritizing
- Examples
  - Green Power Purchasing
  - WasteMinimization
  - GrantOpportunities
  - OpportunitiesFleet Optimization







# Branding the Program

- Working with marketing and corporate communications
- Tying in with revised brand
- Reaching out to all ages
- Website
- Social media
- Ultimate goal Make it recognizable and relatable







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